**Bridges Medical Practice**

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**PPG Meeting 16.09.19**

**Present: Apologises**

Paul Evans PPG Member

Joanne Palmer PPG Member

PPG Member PPG Member

PPG Member

PPG Member

PPG Member

**Staff Changes**

Informed members of recent staff changes, Dr Ryan, Samantha and locum Drs

**PCN’s**

Discussion around our PCN. Practices included. What they do.

**Online access/E consults**

Discussed E consults, reaction from members wasn’t good. Think it’s a good idea for sick notes, change of meds but not for a diagnosis.

**Appointments**

Waiting times longer than should be due to departure of Dr Ryan will get better with new locums

Members asked about home visits and why so limited Dr Evans explained about time, chaperones, housebound, not safe on own.

Members were really complimentary about the admin team; this has been passed onto them.

Discussion around times/dates of meetings going forward, members like an evening meeting around 5.30pm and feel around every 2-3 months would be sufficed. 2 members would like communication via email, Mrs /// and Miss ///.