**Bridges Medical Practice**

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**PPG Meeting 25.11.19**

**Present: Apologises**

Paul Evans PPG Member

Joanne Palmer PPG Member

PPG Member PPG Member

PPG Member

PPG Member

PPG Member

**How we compare to others practices**

Discussed how we compare to others practices, list size, services etc.

**Food Bank**

Spoke about how the practice is helping the food bank this year, for each donation patients/staff make to the food bank box, Bridges will match that.

**Staff**

Edita leaving. Lindsey more hours. Lauren training to be HCA. Colin advance practitioner.

**Locums**

None of the PPG members have seen any of the new locums yet, Dr Evans was hoping for some feedback about them. Discussed Dr Lewis and Dr Steedman taking on extra sessions.

**Christmas Week**

No pre bookable appointments, only on the day due to high volumes previous years of DNA’s.

**Rhemos bloods/High Potassium’s**

Ongoing issue with Gateshead practices, a lot of high pot results. QEH have purchased new vans with fridges, change times of pickups. Practice doing own audit.

**PCN’s**

Which practices are in our PCN and where they are. How we can work together.

**Extended Access – Hub**

Advised members of the change in places, Blaydon, PCR & QEH Jubilee Wing and of appointment availability.

**X-ray**

Why moved? As far as we know they couldn’t get parts, won’t be coming back. Discussion around what rooms could be used for in the future. Bridges extending! New service provider moving in like cardiology or respiratory.